

Message from the U.S. Embassy Tungurahua Volcano Eruption

May 28, 2010

This is to inform American citizens visiting or resident in Ecuador that this morning there was a large explosion recorded in Tungurahua Volcano and a seismic signal associated with ash emission. New reports indicate that wind and ash are blowing in the Province of Chimborazo, especially toward Guano and the Province of Guayas. The Pelileo Road is closed and the area is being evacuated. The Embassy strongly urges American citizens to avoid travel to the Ambato-Baños-Riobamba-Guayaquil-Cuenca areas. The Tungurahua Volcano is located approximately 140 kilometers south of Quito near Baños. Geologists are monitoring the volcano closely. Reports are available at <http://www.igepn.edu.ec>, under “volcanes”. Flights to Guayaquil and Cuenca are currently disrupted.

American citizens are advised to exercise caution in the area around Tungurahua Volcano. Because Ecuador is in a region of frequent volcanoes and earthquakes, Americans are advised to keep extra food and water in your homes, and consider purchasing dust masks and heavy gloves to protect hands during ash clean-up.

Americans living or traveling in Ecuador are encouraged to register with the nearest U.S. Embassy or Consulate through the State Department's travel registration website <https://travelregistration.state.gov> , and to obtain updated information on travel and security within Ecuador.

Americans without Internet access may register directly with the nearest U.S. Embassy or Consulate. By registering, American citizens make it easier for the Embassy or Consulate to contact them in case of emergency. Please see the following links for local Warden Message information in Quito and Guayaquil, respectively: <http://ecuador.usembassy.gov/> and <http://guayaquil.usconsulate.gov/>.

U.S. citizens should consult the [Country Specific Information](#) for Ecuador and the latest Travel Alerts and Warnings and Worldwide Caution at the Department's web site at <http://travel.state.gov>. Updated information on travel and security in Ecuador may also be obtained from the Department of State by calling 1-888-407-4747 within the United States or by calling 1-202-501-4444 outside the United States.

The U.S. Embassy in Quito is located at Avigiras E12-170 y Eloy Alfaro. The hours and telephone number for American Citizen Service enquiries is (011) 593-2-398-5000. Within the same city use the last seven digits. Add the city code for intercity telephone calls. Public call-in hours are Monday through Thursday 8:00 to 10:00 a.m. and Friday 10:00 to 11:00 a.m.

Appointments for passports, Consular Reports of Birth Abroad (CRBAs) or Notaries can be scheduled through the Embassy Web site: <http://ecuador.usembassy.gov>. Appointment times for passports and Consular Reports of Birth Abroad (CRBAs) are between 1:30 p.m. and 3:30 p.m., Monday through Thursday, excluding U.S. and Ecuadorian holidays. Appointment times for Notary services are Monday and Thursday from 1:30 to 3:30 pm.

Appointments times for Immigrant Visas are Tuesday and Thursday from 3:00 to 4:00 pm and should be scheduled through the Call Center at 1-800-010-145.

No appointment is required for adoptions and re-entry permits. Walk-ins are welcome Monday through Thursday between 1:30 p.m. and 3:30 p.m.

Walk-ins for Federal Benefits are accepted Tuesday and Wednesday between 1:30 and 3:30 p.m. Walk-ins for reports of death, to pick up passports or CRBAs or for emergencies are accepted Monday through Thursday between 1:30 and 3:30 p.m.

The U.S. Consulate General in Guayaquil is located at the corner of Avenida 9 de Octubre and Garcia Moreno (near the Hotel Oro Verde); telephone (011-593-4) 232-3570 during business hours (8:00 a.m. to 5:00 p.m.) or 232-1152 for after-hours emergencies; fax (011-593-4) 232-0904. See the Consulate General web site at <http://guayaquil.usconsulate.gov/>.